Digital Forensics & Incident Response Consulting

▶ IDENTIFY, INVESTIGATE, REMEDIATE, AND PREVENT BREACHES AND ATTACKS

Benefits

- Supplement your team with renowned Trustwave SpiderLabs experts
- Respond to breaches quickly and in an organized manner
- Demonstrate due diligence to your board and shareholders
- Litigate with confidence knowing Trustwave SpiderLabs protects evidence chain-of-custody
- Use Trustwave globally as a PCI Forensic (PFI) Investigator

A quick and efficient response to a cyber-attack can save an untold amount of time, money and staff hours. Determine the source, cause and extent of a security breach quickly with Trustwave DFIR Consulting services. Or work proactively with the renowned Trustwave SpiderLabs team to better understand your organizations' cyber-threat preparedness and solidify your posture against advanced threats.

How it Works

The Trustwave DFIR consulting itself is multi-faceted, with both reactive and proactive services available. Trustwave SpiderLabs experts can provide immediate response to an advanced threat breach or work with you to proactively improve your organization's IR readiness. The services your organization needs are up to you.

Consulting is available as-needed or via a DFIR emergency response retainer. While we'll always strive to respond to your needs as quickly as possible, having DFIR consulting available to you via retainer offers the benefit of having our 24/7 team of global experts ready to respond to security incidents on a moment's notice. And with minimal purchase levels, you'll have the ability to transfer unused emergency response retainer hours to other IR Readiness program services, so you never have to worry about wasting retainer hours.

Emergency Response

If you have reason to believe you've been breached, contact Trustwave immediately (www.trustwave.com/company/contact). Whether law enforcement has notified you of customer information appearing in unauthorized locations or you suspect you may have been breached but can't prove it, Trustwave can help. We will identify the breach and its impact, secure evidence, and be your advisor in handling the press, employees and law enforcement agencies, as well as, provide litigation support.

If your breach is PCI related, Trustwave is authorized by PCI to conduct PCI Forensic Investigations globally. We assist organizations in determining if and how payment card data has been obtained by unauthorized third parties and help you understand what steps you need to take to secure your payment card environment with a final report.

DFIR Consulting Retainer

A DFIR consulting retainer will ensure that Trustwave SpiderLabs experts are on standby as your first responders to a security breach. Trustwave can launch a forensic investigation at a moment's notice. With DFIR experts stationed all around the globe, an expert first responder is only a phone call away, ready to determine the root cause of a breach, minimize its impact and preserve key evidence.

Advantages of having a DFIR retainer in place include:

- **Speed:** DFIR responder on-call 24/7 with 4-8 hour remote / 24-48 hour onsite global SLA.
- **Priority:** DFIR Retainer client cases get immediate priority over emergency services work.
- **Lower cost:** Pre-negotiated rate is lower than standard consulting fees.

A DFIR retainer also offers flexibility in service delivery. In addition to access to all Trustwave SpiderLabs resources and services to ensure most effective response, unused hours may be redirected to other IR Readiness services (minimum levels apply).

Why Trustwave for DFIR?

Our security breach investigations, malware reverse-engineering projects, millions of scans, thousands of penetration tests, leadership of open-source security projects and contributions to the security community have established Trustwave SpiderLabs as world-renowned experts on the past, present and future of security.

Expertise

Our team consists of many of the top security professionals in the world. With career experience ranging from corporate security executives to security research labs as well as federal and local law enforcement, our team has the expertise and dedication to stay ahead of the issues and threats affecting your organization's security posture.

Experience

We have performed thousands of incident response and forensic investigations as well as application and network security penetration tests for customers around the globe — from startups to Fortune 50 companies.

Facilities

We maintain the most advanced security testing and research labs in the industry — located in every region across the globe to deliver the best quality of service to you.

Confidentiality

We work closely with you to ensure that all our services are performed with strict confidentiality and under rigorous legal oversight.

Proactive Incident Response (IR) Readiness Services

With successful breaches on the rise, it's a reality that your organization could become the victim of a compromise. The goal of the proactive IR readiness services that are part of DFIR consulting are to help you address threat readiness before, during, and after incidents. Multiple services are available to match your unique requirements and to bring in stakeholders from across your organization.

Available services include:

Service	Description
Readiness and Detection Assessment	Evaluates your ability to detect & respond to incidents and provides security gap analysis and action plans
Incident Response Plan Development	Develops and documents an appropriate and comprehensive incident response process
Proactive Threat Hunting	Searches for potential advanced threat risks in the absence of identified Indicators of Compromise (IOC)
Data Exposure Investigation	Searches the Dark Web and public Internet sources for exposed client data
Table Top Exercises	Evaluates and improves your CSIRP without any significant disruption of operations
Attack Simulation	Evaluates your ability to respond to a real incident by orchestrating real-time attack scenarios
Purple Teaming	Exercises the capabilities and procedures of your IR and penetration testing security teams
DFIR Training	Established or custom courses delivered by seasoned SpiderLabs security professionals

Trustwave®